

**IS-806: ESF #6 – Mass Care, Emergency Assistance, Housing, and Human Services
Final Exam**

1. Emergency assistance under Federal ESF #6 helps address immediate needs beyond the scope of the traditional mass care services.
 - a. True
 - b. False

2. Federal ESF #6 assistance is organized to supplement State, tribal, and local agencies that are providing:
 - Mass Care
 - Emergency Assistance
 - Human Services
 - _____
 - a. Medical Services
 - b. Housing
 - c. Public Safety
 - d. Search and Rescue

3. Which agency serves as the ESF #6 coordinator?
 - a. Department of Health and Human Services
 - b. Department of Housing and Urban Development
 - c. Federal Emergency Management Agency
 - d. National Voluntary Organizations Active in Disaster

4. Federal human services programs may help disaster survivors recover part of their nonhousing losses, by assisting with funds for replacing destroyed personal property. Other programs may help them obtain disaster loans, food stamps, crisis counseling, disaster unemployment, case management, or other Federal and State benefits.
 - a. True
 - b. False

5. A State has requested help in providing for the safety and well-being of household pets and service animals. To meet this need, ESF #6 works with ESF #11 – Agriculture and Natural Resources (USDA-APHIS) and:
 - a. ESF #5 – Emergency Management
 - b. ESF #8 – Public Health and Medical Services
 - c. ESF # 9 – Search and Rescue
 - d. ESF #13 – Public Safety and Security

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6. A Disaster Recovery Center (DRC) is a accessible facility or mobile office where:
 - a. Disaster survivors can go to get assistance meeting immediate needs for shelter, food, clothing, and other emergency supplies
 - b. Injured community members can go to get emergency medical and public health services
 - c. Interested parties can go to apply for temporary employment with FEMA and gather information about recovery contracting opportunities
 - d. Applicants can go for information about State, FEMA, or other disaster assistance programs, or for questions related to their case

7. The only method for registering and applying for FEMA disaster assistance is for individuals to call FEMA using a toll-free phone number.
 - a. True
 - b. False

8. Which ESF #6 support agency provides low-interest, long-term disaster loan assistance for qualified homeowners and renters, nonagricultural businesses of all sizes, and nonprofit organizations to fund the repair and replacement of disaster-damaged property?
 - a. Department of Housing and Urban Development
 - b. Department of the Treasury
 - c. Federal Emergency Management Agency
 - d. Small Business Administration

9. National Voluntary Organizations Active in Disaster (National VOAD) is a consortium of more than 40 recognized national organizations active in disaster relief. These organizations lead and support a broad spectrum of response and recovery efforts at all levels.
 - a. True
 - b. False

10. The National Processing Service Centers (NPSCs) are:
 - a. Department of Homeland Security's nationwide locations established to track, locate, register, and reunite evacuees and survivors
 - b. Voluntary agencies' collection points established to manage the collection and distribution of unsolicited donations of goods and services
 - c. Department of Labor's offices where eligible individuals can apply for and receive Disaster Unemployment Assistance benefits
 - d. FEMA's centralized facilities for processing disaster assistance, including answering questions from applicants via the "helpline"